

## **POLICYHOLDERS NOTICE**

### **Keep This Notice With Your Insurance Papers**

#### **PROBLEMS WITH YOUR INSURANCE?**

If you are having problems with your insurance company or agent, do not hesitate to contact the insurance company or agent to resolve your problem.

**Columbus Mutual Town Insurance Company**  
205 S. University Avenue, Suite 1  
Beaver Dam, WI 53916  
Phone: 920-885-9409/Fax: 920-885-9613  
Email: [info@columbusmutualti.com](mailto:info@columbusmutualti.com)

You can also contact the **OFFICE OF THE COMMISSIONER OF INSURANCE**. This office is a state agency which enforces Wisconsin's insurance laws and allows the public to file a complaint. You can contact the **OFFICE OF THE COMMISSIONER OF INSURANCE** at the address below:

**Office of the Commissioner of Insurance**  
Complaints Department  
P.O. Box 7873  
Madison, WI 53707-7873  
1-800-236-8517 or 1-608-266-0103

### **PRIVACY POLICY**

**Columbus Mutual Town Insurance Company** values your privacy. That is why we have established policies, procedures and safeguards to protect the information you give us and to limit how that information is shared. Your personal information is only used when appropriate to provide you with the best possible service, products and opportunities.

#### **Privacy Practices:**

Customer information is not sold. We do not provide customer information to any person or organization not affiliated directly with Columbus Mutual. Persons or organizations acting on our behalf are also required to protect your confidentiality. Former customers, new customers and prospective customers are provided the same protection.

#### **Information We Collect:**

Columbus Mutual will collect and use information that is necessary to administer and service your policy and adjust your claim. We may collect information from the following sources:

- From you – on the application you complete;
- From your insurance agent – information in reference to your account and your application;
- From your transactions with us – payment history, underwriting and claim documents;
- From consumer reporting agencies – credit and claim history;
- From other companies and agencies – to obtain claim history and motor vehicle records.

#### **Information We Disclose to Third Parties:**

In order to protect you against fraud, service your policy and handle your claims, we may disclose information about you to non-affiliated third parties, but only as permitted by law. We may share information with the following types of third parties, but not limited to those listed:

- Your insurance agent
- Insurance adjusters
- Mortgage or premium finance companies and lienholders
- Reinsurers
- Consumer reporting agencies
- Governmental authorities

Thank you for choosing Columbus Mutual Town Insurance Company. We value you as a customer and appreciate the opportunity to serve you. Please call 920-885-9409 if you have any questions regarding this notice.