

# Columbus Mutual Town Insurance Company



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Beaver Dam, WI 53916



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Website: [www.columbusmutualti.com](http://www.columbusmutualti.com)

September 5, 2018

Dear Policyholder,

We appreciate all the years you have been insured with us and your confidence in CMTIC to serve your insurance needs. This letter provides you with company updates and general information. You are invited to visit our website for this and additional information at [www.columbusmutualti.com](http://www.columbusmutualti.com).

Some features our website offers include our agent/agency list, loss prevention information and what to do in the event of a loss (claim). There is also a link to make your premium payment online.

Premium payments can be made in person, by mail, or online via our website. Please note we do NOT take phone payments.

Our general office hours are Monday – Friday, 8:30am – 4:30pm. We are closed typical holidays and occasionally to attend trainings or meetings. We have an after-hours mailbox for your convenience.

Our annual meeting will be Tuesday, March 12, 2019, at 7:45 pm at AMERICAN LEGION 229 Poet Street Columbus, WI 53925.

We are continuing the process of getting all policies inspected. This practice, known as Loss Control assists in the reduction and prevention of potential issues. Our aim is to help protect you, your family, and your property. Please note:

- We are required by our insurer to inspect all properties every 3 – 7 years depending on the condition of the property;
- We mail a courtesy letter informing you that an inspection has been ordered noting the address to be inspected and the name and contact information of the independent inspection company hired;
- You will receive notification of the inspection results if there are any issues to be addressed.

See enclosures regarding the Claim Surcharge and Cosmetic Damage Exclusion effective November 15, 2018.

Please do not hesitate to contact your agent or our office with any questions.

Sincerely,

Columbus Mutual Town Insurance Company